



DeeKay Commercial Trading Cleaning Services

Company Profile

Table of Contents

1. About DeeKay	3
2. Why choose to work with us	4
3. Industry focus	6
4. Our capabilities	7
5. Our staff	8
6. Our experience	10
7. Value proposition	12
8. Reach out to us	13

1. About DeeKay

Delivering effective cleaning solutions without Compromising Quality or Social Responsibility. DeeKay Cleaning Solutions, a division of DeeKay Commercial Trading (Pty) Ltd, is a 100% Black Women-Owned South African company established in 2015. Founded by a determined female entrepreneur to actively participate in the country's economic landscape, she built a reputation for quality, reliability, and a true commitment to community upliftment.

The company provides a tailored, integrated cleaning solutions to a diverse clientele, from medium sized retail malls and corporate offices to hospitality venues and educational institutions. The company mission is to enhance clients' environments through superior service while making a tangible difference in local communities.

Our Vision

To become a well-recognized, trustworthy brand by continuously and consistently improving our services and social impact.

Our Mission

To provide our clients with high-quality cleaning services and to be employment creators and skills developers within our community.

Our Values: We Always "TICK" the Right Boxes

- **Transparency:** Openness and honesty in all client and staff relationships.
- **Integrity:** Demonstrating unwavering ethical principles in every action.
- **Consistency:** Delivering the same high standard of service, every time.
- **Knowledge:** Fostering a culture of continuous learning and development.

2. Why choose to work with us

Quality Service. Unmatched Value. Certified Compliance.

Choosing DeeKay means partnering with a provider that offers more than just a clean environment. Our team provides peace of mind and a partnership built on trust and excellence.

CUSTOMER DELIGHT

Exceeding our client's expectations is our top priority and we guarantee total satisfaction with our professionally managed services

RELIABILITY

We have reliable equipment to enable us to deliver and exceed our clients' expectation

QUALITY

We always deliver the highest standards of cleaning and landscaping solutions

ECO-FRIENDLY APPROACH

We use eco-friendly cleaning products to protect you and your space



FLEXIBILITY

We adapt to the challenging schedules of our clients

HEALTH & SAFETY

Health and Safety of our clients and staff is of utmost importance

- **B-BBEE Level 1 Contributor:** 135% procurement recognition, significantly enhancing your own B-BBEE scorecard.
- **100% Black Female-Owned:** Supporting transformative empowerment and supplier development goals.
- **Fully Compliant & Insured:** We guarantee peace of mind with:
 - **SARS Tax Compliance:** In Good Standing
 - **COIDA:** Letter of Good Standing for employee coverage
 - **Public Liability Insurance**
 - **NBC Provident Fund:** Registered employer for employee retirement
 - **NCCA:** Membership
- **Community-Focused Employment:** We are committed to recruiting 100% of our operational staff from the local communities we serve.
- **Quality Assurance:** Implemented through supervisor audits, checklists, and weekly performance scorecards.
- **Equipment:** We partner with various recognized suppliers to utilise eco-friendly equipment and chemicals for maximum efficiency and minimal environmental impact.



MyHygiene (Pty) Ltd

3. Industry focus



We deliver professional cleaning services that promote healthy, sparkling environments across key sectors.



Retail Sector

Specialists in high-traffic area management, food court hygiene, and floor maintenance for shopping malls and centres.

Education Sector

Providing a safe, clean, and hygienic environment conducive to learning, with all staff thoroughly vetted.

Hospitality & Leisure

Maintaining a spotless image for guests with sanitation protocols for guest lodges, hotels, and event spaces.

Construction cleaning

Cleaning services for new and existing buildings and renovations.

Office Space

Creating work environments that boost staff morale and reflect your company's professionalism.

Government & Institutions

Understanding the security and sensitivity required for government buildings, with fully vetted and uniformed staff.

4. Our capabilities

Our business activities focus on comprehensive cleaning and maintenance solutions, tailored to meet your specific requirements.

Core Cleaning Services

- Pre- and Post-Occupational Cleaning
- Office and Retail Cleaning Solutions
- Educational Facility Cleaning
- Pre & Post-Construction Cleaning

Deep Clean & Specialized Services

- High-level cleaning and window washing
- Carpet, Upholstery, and Mattress Cleaning
- Floor, tile grout cleaning, and stripping & sealing of floors
- Ceiling Cleaning and Paving Cleaning

Hygiene & Pest Control Solutions

- Soap, Sanitizer, and Sanitary Bin Services
- Integrated Pest Control: inspections and fumigation
- Odour management and bacterial control



5. Our staff



Our People Are Our Most Valuable Asset

We believe that a clean environment is delivered by capable, trained, and respected staff. Our people-centric approach ensures reliable and high-quality service delivery.

Our Staff Commitment Includes:

- **Vetting:** A thorough process which includes criminal background checks, reference validation, and health assessments.
- **Training:** All staff receive introductory training through our National Contract Cleaners Association (NCCA) partnership, including bi-annual refresher courses.
- **Full Provisioning:** Staff are supplied with all necessary PPE, uniforms, equipment, and consumables to perform their duties safely and effectively.
- **Fair Labour Practices:** We are fully compliant with UIF, COIDA, and are a registered employer with the NBC Provident Fund.
- **Local Empowerment:** We prioritize hiring from local communities and invest in leadership development for high-potential employees.



6. Our experience

A Proven Track Record of Excellence

Our growing list of satisfied clients is a testament to our quality, efficiency, and reliability. We have provided consistent cleaning services to a variety of industries in Gauteng.

References:

- **Golden Highway Square Shopping Centre (Retail)**
 - **Services rendered:** Comprehensive cleaning of a 12,000m² shopping centre.



- **Mkhabela's Café & Events (Hospitality)**

- **Services rendered:** Full cleaning services for a 1,860m² event space.



- **Phakama Lodge (Hospitality)**

- **Services rendered:** Cleaning and maintenance of a guest lodge facility of 38 rooms.



7. Value proposition

The DeeKay Difference: Excellence Rooted in Local Communities.

When you partner with DeeKay, you invest in more than a service - you invest in a partner dedicated to your success and the prosperity of South Africa.

- **Risk-Free Partnership:** Our full statutory compliance and public liability insurance protect your business.
- **B-BBEE Scorecard:** Our Level 1 status delivers 135% procurement recognition.
- **Community Social Investment (CSI):** We invested in the local community providing bins to Mphethi Mahlatsi Secondary School based in Orange Farm, demonstrating commitment to sustainable development that aligns with our corporate social responsibility goals.
- **Operational Excellence:** Our structured 4-phase methodology (Analyze, Plan, Implement, Evaluate) ensures we consistently meet and exceed our clients' standards.

We don't just clean facilities; We care for them and the communities around them.



8. Reach out to us

Ready to experience the DeeKay difference? Contact us today for a consultation and quote.

DeeKay Commercial Trading (Pty) Ltd

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This profile is supported by verified documentation available upon request, including our B- BBEE Certificate, SARS Tax Compliance, COID Letter of Good Standing, Public Liability Insurance, NCCA & NBC membership.

Come Build Tomorrow With Us

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